SCOPE: Applies to all DFM residency and UWMF clinics.

PURPOSE:
To provide guidelines for service and care to a person receiving a blood pressure/pulse only visit at a UW Health Clinic.

POLICY:
New Patients
To provide optimal, quality care to our patients, any patient requesting a BP only check and is new to UW Health must have a scheduled appointment with a provider. The new patient will be registered and billed the appropriate charge based on the care rendered.

Immediate Care
All patients presenting to Immediate Care (regardless if they are new or established) will be registered and managed by a provider. An encounter will be started and the patient billed for the visit. Patients will be unable to receive a BP only check at Immediate Care.

Established Patients
Established patients can be scheduled for a BP only visit with a MA/LPN/RN. The following guidelines should be followed:
**Blood Pressure/Pulse Protocol Algorithm - Established Patients**

Patients will have an appointment with a RN/LPN/MA

**Patient may be seen at another primary care clinic location if arrangements are made ahead of time (primary care provider to communicate to receiving clinic what guidelines should be followed re. management of the patient)**

<table>
<thead>
<tr>
<th>Scenario/BP Reading</th>
<th>BP/Pulse within goal parameters (as established by the PCP)</th>
<th>BP/Pulse outside of goal parameters (as established by PCP)</th>
<th>BP/Pulse outside of goal parameters (as established by PCP).</th>
</tr>
</thead>
<tbody>
<tr>
<td>Care Management</td>
<td>Provide patient with BP/Pulse reading</td>
<td>RN/LPN/MA reviews reading and presenting symptoms with a provider. Patient’s medications adjusted, education provided, etc. Intervention lasts approximately 5 minutes or less</td>
<td>RN/LPN/MA reviews reading and presenting symptoms with a provider. Provider evaluates patient and adjusts care plan, etc.</td>
</tr>
<tr>
<td>Billing Procedure</td>
<td>Nurse appointment 09211 No Charge</td>
<td>Nurse appointment 99211 Level One Nurse Visit</td>
<td>Billable Provider Charge</td>
</tr>
</tbody>
</table>
NNBPCHECK:
nname presents for a blood pressure check.
Currently taking medications as prescribed? {Yes ***, No, ***, NA}
Any medication adverse side effects? {Yes ***, No, ***, NA}
Healthcare behaviors:
  Salt: (not watching, limiting, ***)
  Processed food: (not watching, limiting, ***)
  Alcohol use: {Yes;***, none, ***}
  Exercise: {Yes;***, none, ***}
  At home blood pressure readings: {Yes;***, none, ***}
Intervention: {None needed; Dr. _____ consulted and patient instructed to schedule appt in ________; Dr. ________ consulted and medications changed as follows: ***, ***}

WRITTEN BY: Lori Hauschild, RN, Director of UWMF Clinic Operations

REVIEWED BY: Sue Kaletka, MPH, Director of DFM Clinical Services; Karen Palmer, RN, MS Director of UWHC Specialty Care Services, and Ronnie Peterson, RN, MS, UWMF Clinical Support Manager

ADOPTED FOR DFM BY: Maggie Dugan, RN, MS, Director of DFM Quality Services

APPROVED BY: UW Health Primary Care Committee; DFM Clinical Care Committee

AUTHORIZATION:

\[Signature\]

6/30/2008

Vice Chair of Clinical Care Date