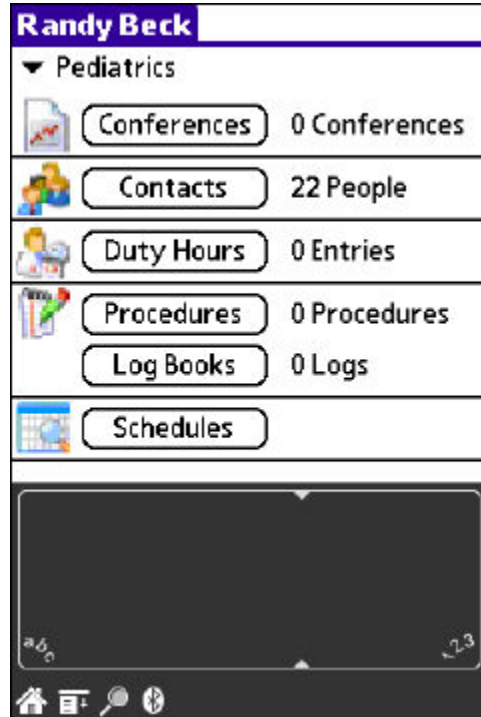


New Innovations

PDA Software Setup and Installation - Palm



To use the Residency Management Suite (RMS) with a Portable device, each PDA user must be equipped with a device that has wireless access to the Internet OR physical access to a Personal Computer that has an Internet connection. Each PDA user may synchronize to their own or a shared personal computer.

Synchronizing exchanges data between the PDA and the RMS web database so new information entered in either place will be simultaneously updated.

To install or update the RMS, new software must be installed on each computer that PDA Users sync to and on each PDA that syncs to one or more of those computers. If you run into problems installing the software, verify that each PDA and personal computer used for syncing meet the software and hardware requirements detailed below. Looking the list over BEFORE trying to install may save you some time in the long run.

Technical Requirements

Palm Requirements

Microsoft Windows XP Operating System
10 MB of free hard drive space
Palm HotSync Manager 6.0 or greater
Microsoft Data Access Components (MDAC) 2.6 or greater
PalmSource Package Installer Desktop

Palm Device Requirements

Palm Operating System (OS) of 5.0 or greater
At least 1 MB of free main memory

Install the PDA Software to a Palm Device

Two options are available for installing the RMS software on a Palm Device. Residents or administrators must use one of these options to install the RMS software to each PDA that will be used to exchange data with the Residency Management Suite (RMS):

Synchronize your current data before beginning this installation to avoid the loss of data currently stored on the device.

Registering HotSync Usernames in the RMS

All PDA users must have their HotSync username registered with the Residency Management Suite so that RMS will recognize the user when he or she attempts to sync.

Regardless of how many PDAs or personal computers you have, this process only needs to be completed once for each PDA user. Each user may register his or her own username with RMS or an administrator may register all usernames with RMS on behalf of each PDA user.

1. Select **Main > PDA Software**
2. Enter the **HotSync username** into the 'Enter your Palm OS® sync username' text box.
3. Click **Save**.

Desktop Install the RMS Software to a Palm through a direct computer connection

This option assumes a direct connection to the computer to through a cable or cradle.

1. In the Download Software section, click **RMS Software for PDA devices**.
2. Select **My Device is running Palm OS® by ACCESS** and click **Continue**.
3. Select the **HotSync Manager version** and click **Continue**.

If HotSync Manager 7.0 is selected the installation will begin automatically.

If HotSync manager 6.0 or earlier is selected a page will load with a link reading **Install RMS 2006.4**. Click the link to continue the installation.

4. Complete **on-screen instructions** for installation.

If you are running HotSync Manager 6.0 or earlier then Click on the HotSync Manager icon on the Windows task bar, and select the **Custom...** option. Select **RMS Conduit**, and then click the **Change** button, Enter your Institution Login and click **Save**

If you are running HotSync Manager 7.0 then sync your PDA and follow the on-screen instructions to configure your RMS conduit.

Wireless Install Direct to Palm via the Internet.

This option requires you to connect to the computer you use for syncing through a wireless (OTA) 802.11b or Bluetooth connection.

1. Connect your PDA to your wireless network and go to www.new-innov.com/PDA/installpalm.htm.

The software will automatically download and install.

2. Sync to a personal computer that has the RMS software installed (for instructions, see Use RMS on the Palm device, [sync Your Palm Device](#)).

You are ready to log into RMS on your Palm device (for instructions, see [Use RMS on the Palm Device, Log into RMS](#))