

**COMPETENCIES FOR YEAR ONE**  
**University of Arizona Family Practice Residency**

<b>PATIENT CARE</b>	<b>YES</b>	<b>NO</b>	<b>NA</b>
Identifies the purpose(s) of the visit/admission			
Utilizes patient centered interviewing for history collection			
Develops appropriate bio-psychosocial hypotheses which apply to the presenting problem			
Develops a plan of action that attends to salient medical, ethical, spiritual, psychosocial, family, cultural and socioeconomic issues			
Presents a provisional and working diagnosis to the patient			
Arranges for follow-up of the current problem which fits the guidelines of current standard of care and/or attends to the special needs of the patient			
Handles upper level duties in last month of FP service			
<u>Comments:</u>			
<b>MEDICAL KNOWLEDGE</b>	<b>YES</b>	<b>NO</b>	<b>NA</b>
Demonstrates an investigative and analytic thinking approach to clinical situations.			
Evaluates the presenting problem using a focused investigation which will influence management decisions for the visit			
Prioritizes the probable and potential diagnoses to ensure that attention is given to the most likely, most serious and most readily treatable options			
<u>Comments:</u>			
<b>INTERPERSONAL AND COMMUNICATION SKILLS</b>	<b>YES</b>	<b>NO</b>	<b>NA</b>
<b>Documentation and Records</b>			
Documentation in medical records is accurate			
Documentation in medical records is complete			
Documentation in medical records is legible			
Follows the SOAP/problem oriented format			
Updates the bio-psycho-social problem list and medication list at each visit			
<b>Colleagues and Supervisors, Consultants, Support Staff</b>			
Demonstrates active listening skills that lead to the ability to gather, relay and process information			
<b>Patients and Families</b>			
Conducts an interview which fosters a nurturing doctor-patient-family relationship			
Conducts an encounter which recognizes the primacy of patient needs and treats the patient as an appropriately equal health care partner			
Provides patient/family with clear instructions regarding discharge and follow-up			
<u>Comments:</u>			
<b>PROFESSIONALISM</b>	<b>YES</b>	<b>NO</b>	<b>NA</b>
Demonstrates respect			
Shows integrity, accountability and reliability			
Maintains confidentiality			
Shows appropriate appearance with respect for surroundings and others			
<u>Comments:</u>			
<b>SYSTEMS BASED PRACTICE</b>	<b>YES</b>	<b>NO</b>	<b>NA</b>
Practices cost effective health care that does not compromise quality of care			
Bills the patient fairly and appropriately for services rendered			
Completes medical records in a timely manner (within 24 hours)			
Completes clinic session in a timely manner			
Meets clinic policy for completing messages and handling abnormal labs			
Appropriate documentation and attending involvement for patient visits (coding)			
Adheres to managed care requirements (formularies, etc.)			
<u>Comments:</u>			
<b>PRACTICE BASED LEARNING AND IMPROVEMENT</b>	<b>YES</b>	<b>NO</b>	<b>NA</b>
Uses information technology to support their own education			
<u>Comments:</u>			