

DFMCH ReCHARGED Strategic Planning

EVALUATION: OPPORTUNITIES CONFERENCE

1. The day's activities stimulated your learning.

8.22 average based on 49 responses

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat			Completely		

2. You felt engaged as a result of the variety of designs.

8.67 average based on 49 responses

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat			Completely		

3. The content and activities were relevant and raised in a meaningful context.

8.83 average based on 49 responses

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat			Completely		

4. The degree to which the content of the session was relevant to you.

8.63 average based on 49 responses

1	2	3	4	5	6	7	8	9	10
Not at all				Somewhat			Completely		

1. What about the day worked/was worth the time spent? Please be specific.

- Small groups/group activities/group interaction (19)
- All was worth it and well spent (4)
- Interactive meeting/style (4)
- Problem solving/Prioritizing issues (4)
- Energy in the room
- Positive group think effect
- Good place to meet
- Good group of people
- Networking
- I liked learning more about other areas and people from the department I don't otherwise interact with
- Most exercises
- Everyone has a voice
- Good use of focus groups
- The communication models we practiced
- Digging in about culture and climate issues in DFM was valuable
- Working through a specific plan
- Stepping away from the clinic to have time to vision
- Absolutely – I came in thinking it was going to be a long boring day and it was just awesome!!
- Overview of the time – make the process more clear
- Following articulated and timed steps in the afternoon during group work
- It was to help suet the over concerns
- Widening conversation
- Seeing so much in common
- Enjoyed the morning
- Good engagement
- Team building via face to face interactions
- Yes it was exciting to be able to participate in a process that started several years ago
- The fact that we were able to come up with operable plans in such a short time was very impressive

- Also the preparation by Robin, Beth and Mercedes as extremely helpful

2. What unexpected value or learning did you get from this experience? Please be specific.

- Process for getting input from all (5)
- How to encourage involvement within groups (4)
- Meeting new people/networking (4)
- Techniques for decision making/brainstorming, etc. to take back to my own group (collapsing groups, 10 votes)(4)
- Clear mandate to address personal wellness (3)
- That there are many more clinics in DFM than just the residency clinics (3)
- The 6-hat process (2)
- Las Vegas voting and process of narrowing (2)
- I learned a lot more about the pressures/challenges faced by others in the department who are in different roles/locations (2)
- Group cohesion and collaboration (2)
- The knowledge within the department
- How much shared thinking/ideas are already present
- Great conversations at lunch
- The importance placed on the whole DFM relationship to UW Health
- Commonality of assessment and suggested plans
- Good brainstorming
- Always great to learn I work with outstanding people
- I enjoyed learning how things get done at Alumni Hall

3. What about the day **did not** work for you or did not meet your expectations?

- Using papers at the front of the room that not all people could see – slides or prezi needed (6)
- Long day/too long (6)
- Too much lecture/history (5)
- Windows in the room (3)
- Overly focused on issues at clinic sites – seemed to miss people/workgroups in other facets of the DFM*
- Amount of writing
- Same activity theme
- My group was wellness and should have had Dave Rakel and Greta in the group
- Did this investment result in meaningful change??
- Could have been just a little clearer on the goals of the exercises – it took us a little thinking to understand what we were trying to accomplish
- A few more respected voices from “lower pay grade” positions
- Breakfast
- Small group was only 3
- Didn’t like being assigned to topic that I didn’t agree with so couldn’t provide any valuable input
- Super early start and dietary issue (lack of options)
- Sometimes in the small group I did not feel listened to
- The short morning collaboration was a bit confusing and redundant
- Our department needs to be working on its mission in the face of a changing healthcare environment.
- We also need to be thinking about our product line/competitiveness/what we bring to the table as a department in the UW system
- The location was bad for me – no room where I could pump. I was told to go to Union South

4. Please provide Mercedes with specific feedback about her engagement with the group.

- She was great (11)
- Very good engagement (8)
- Great facilitator (6)
- Would benefit from computer PowerPoint for her parts/don't use paper – could not see well (5)
- Directions were clear; process smooth (4)
- Mercedes did an excellent job (4)
- Great energy (3)
- Would like to see more results from the department survey
- Very genuine – she's clearly invested in our success.
- Maybe be careful of using technical and “org development” language but overall she's wonderful
- A bit too much lecture
- Interesting but a little long
- More specific examples of what is going on. Some parts seemed generic
- I liked the educational aspects of the process – be careful though as it bordered on being distracting
- “Working the room” is good
- A bit of confusion on final project work – have the logistics been laid out clearly it would have been effective
- Did a nice job of keeping us on track and being specific

5. A message or piece of advice you would like to give the Steering Group as we move forward:

- Keep up the good work and guidance (11)
- Continue to include representative from all areas/include in decision-making (8)
- Build on this momentum (2)
- Put action to the wisdom (2)
- Wellness/resilience (2)
- Keep up communication
- Mission statement about DFM (refer to #2)
- Articulate steps, set a time for brainstorming, etc. to mediate brain fatigue
- Don't be afraid to inspire
- Use technology to present ideas on the big screen, literally!
- Good luck
- Think innovatively: what do we want Family Medicine to look like – how will we meet the needs of the community/nation. Care delivery models, etc.